

Insurance Product Information Document

Haven Insurance Company Limited (Haven Insurance) is established in Gibraltar (registration number 85914) and authorised by the Gibraltar Financial Services Commission.

Product: Private Car Short Term – Third Party Only (TPO)



Full Terms and Conditions of the policy can be found in the policy booklet and key facts on our website www.haven.gi, these documents should be read in conjunction with your policy schedule, endorsements, and certificate.

This is a summary of what you can expect from your Short Term Private Car Insurance Policy underwritten by Haven Insurance, should you proceed to purchase the policy.

What is this type of Insurance?

This is a consumer contract providing a short-term Insurance policy for third party cover for your private car. This policy satisfies the requirements of the Road Traffic Act.



What is insured?

Claims by third parties

- ✓ Claims by third parties if we determine you are at fault for the incident. This includes cover to third party vehicles or property (up to a maximum of £20 million) as well as compensation for death or injury (unlimited).
- ✓ Medical expenses for your passengers up to £100 each when injured in an incident (subject to a maximum of £400 per incident).

Cover for your car

- ✓ Car sharing, providing you do not make a profit from payments received.



What is not insured?

- ✗ Damage to or loss of your car.
- ✗ Wear and tear, mechanical or electrical breakdown of your car.
- ✗ Using your car outside the terms of your driving licence.
- ✗ Using your car outside countries which are members of the European Union or countries that have satisfied the EC Directive 2009/103/EC on Insurance of Civil liabilities arising from the use of Motor Vehicles (No 72/166/EEC).
- ✗ Anyone using your car who is not a named driver.
- ✗ Using the car for a purpose not specified in your policy schedule.
- ✗ Driving under the influence of alcohol or drugs.



Are there any restrictions on cover?

- ! You are restricted to social, domestic and pleasure use only unless you have requested an additional class of use, such as commuting or business use.



Where am I covered?

- ✓ You have Third Party cover for your car within Great Britain, Northern Ireland, the Republic of Ireland, Isle of Man and the Channel Islands.
- ✓ You can also use your car abroad with the minimum legal cover required, within the European Union or countries that have satisfied the EC Directive 2009/103/EC. You are required to let us know before you travel.



What are my obligations?

Before cover starts

- Disclose all facts accurately and in full.
- Let us know if you have any medical conditions discloseable to the DVLA.
- Ensure the cover offered is right for you and take note of any significant or unusual policy conditions or exclusions.

Once you have purchased the policy

- Check your certificate and schedule are correct, paying particular attention to the vehicle registration number, the class of use and the drivers listed as insured.
- Provide a copy of your driving licence or your licence summary check code and any other documents requested to validate your policy.
- During the policy
- Let us know if you make any changes that may affect the policy, this may include your name, the vehicle insured, your address or occupation, or the class of use you require the car for.
- Take reasonable steps to protect your car and ensure it's kept in a roadworthy condition with an up to date MOT and valid car tax.

In the event of a claim

- Never admit liability at the scene.
- Once you are in a safe position, exchange contact details with everyone involved including witnesses, and take note of vehicle registration numbers involved.
- If safe to do so, take pictures of the vehicles, registration numbers and any passengers, as well as the incident scene.
- If any party is injured, call the emergency services.
- Notify the claims department within 24 hours of the incident to avoid incurring a late reporting excess.
- Pay any excesses applicable to the policy.



When and how do I Pay?

The premium can be paid in full by cash, credit or debit card as a one off payment. Your insurance broker may be able to offer you a payment plan by monthly direct debit.



When does my policy start and end?



How do I cancel the contract?

You can cancel the policy at any time by contacting your broker. Cancellation may be subject to broker administration fees.

Policies for 31 days or more

If **no** claims have been made on the policy (by you or a third party) and there are no open claims at the point of cancellation, you will receive a refund for the remaining days of cover less any broker administration fees.

If a claim has been made by you or a third party:

- If the claim has been settled and we determine you were at fault or partially at fault for the incident, we will retain what you have paid so far, and the remainder of the premium will be due.
- If the claim has been settled as 'notification only' or we determine you were **not** at fault for the incident, you will receive a refund for the remaining days of cover, less any broker administration fees.

Policies for 30 days or less

There is no 'cooling off' period for policies for 30 days or less, therefore no refund will be given if you decide to cancel at any time.